NASA Procedural Requirements

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COMPLIANCE IS MANDATORY FOR NASA EMPLOYEES

Printable Format (PDF)

Subject: NASA Correspondence Management and Communications Standards and Style Revalidated (6/21/2021)

Responsible Office: Office of the Chief of Staff

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Chapter 3: Letters (Formats)

3.1 Standard Business Letter

3.1.1 Study the figures in this chapter before preparing letters. These guidelines are standard features for correct letter formatting for NASA.

3.1.2 Administrator's Correspondence. For specific instructions on preparing correspondence for the Office of the Administrator, see Appendix A: Administrator's Correspondence Preparation and Control.

3.1.3 Stationery. Upon depletion of current stocks, all official correspondence initiated by the Office of the Administrator, Headquarters offices, and Centers will be prepared on letterhead containing the red, white, and blue "meatball" NASA logo. Refer to the NASA Style Guide for more information. For letterhead ordering procedures, contact the Headquarters or Center Printing Office. Use plain bond paper for succeeding pages.

3.1.4 Font. Times New Roman 12 is preferred. Use script or italic only for occasional emphasis. Do not type letters in script or italic.

3.1.5 Ink. Use black or blue-black ink to sign correspondence.

3.1.6 Margins. Set the left margin two spaces to the right of the printed caption "Reply to Attn of:" (1.2 or 1 1/8 inches). Set the right and bottom margins at approximately 1 inch. Set the top margin at 1 inch on the second and succeeding pages. Do not justify the right margin.

3.1.7 File Copies

a. Official File Copy. Prepare a white copy visibly marked in the upper right corner with "Official File" or "Official Record Copy."

b. Other File Copies. Prepare only the number of copies required for distribution based on the correspondence practices of the preparing office.

3.1.8 Reply to Attn of: line. For Headquarters correspondence, type the writer's organization title (abbreviation is acceptable) which serves as a basic identification symbol and shall appear on all outgoing correspondence. Centers use office codes.

3.1.9 Dating Correspondence. Center the date two lines above the "Reply to Attn of:" line (e.g., August 20, 2005). Do not use military style (e.g., 20 Aug 2005) or endings such as "st" or "th" after the day (e.g., Aug 20th). Type or stamp the date.

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3.1.10 Inside Address

3.1.10.1 Type the address at the left margin, three typing returns below the "Reply to Attn of:" line. Type the addressee's full name and title. Do not abbreviate names or use nicknames. If the gender is unknown, address the individual by first and last name in the salutation line; e.g., "Dear Kris Szaniawski:" Do not address the individual by title. Single-space the address and arrange it in block style.

3.1.10.2 Type the elements of the address information as follows:

a. Line 1: Name of Recipient;

b. Line 2: Title, if applicable;

c. Line 3: Company, Federal Agency, Organization;

d. Line 4: Delivery or Street Address;

e. Line 5: City, State, and ZIP Code.

3.1.11 The following examples show the various acceptable order of the address information:

Non-NASA Addressee

Mr. Paul B. Smith
President and Chief
Executive Officer
United Space Alliance
1150 Gemini Avenue
Houston, TX 77058

Non-NASA with Nine-Digit ZIP Code

Mr. Thomas R. Wittor
Director of Personnel
Providence Software Company, Inc.
892 Market Street
Chicago, IL 60601-1234

Non-NASA Addressee

Mr. J. Richard Brown
President
National Aviation Club
1500 N. Johnson Street,
Suite 104*
Alexandria, VA 22311
*Preferred Suite
Placement

NASA Addressee

Mr. Kevin Garrett
Director
Kennedy Space Center
National Aeronautics and Space
Administration
Kennedy Space Center, FL 32899
(Shows "NASA" written out)

NASA Addressee

Mr. James. R. Johnson
Director
NASA Glenn Research
Center
21000 Brookpark Road
Cleveland, OH 44135
(Shows "NASA" and
"Center" on one line)

NASA Addressee

Dr. Parker A. Roberts
Director, NASA Management Office
NASA Jet Propulsion Laboratory
4800 Oak Grove Drive
Pasadena, CA 91109-8099
(Shows "NASA" and "Center" on one line)

International Addressee with Unidentifiable Gender

International Addressee with Delivery Zone

Mr. W. MacDonald Evans
President

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Kris Szaniawski
Editor
World Statesman
1 Great Cumberland Place
London W1 H7AL
ENGLAND**
**Preferred for inside address but mandatory for addressing the envelope.

Canadian Space Agency
6767 route de l'Aeroport
Saint-Hubert, Quebec J3Y 8Y9
CANADA**
**Preferred for inside address but mandatory for addressing the envelope.

NASA Addressee

Ms. Jane Smith
Chief Information Officer
Suite 4E36
NASA Headquarters
Washington, DC
20546-0001

Non-NASA with Nine-Digit ZIP Code

Mr. N. T. Saunders
Chairman, Ethics Committee
U.S. Department of Transportation
2100 Second Street, SW
Washington, DC 20593-0001

3.1.12 Address Lines. No line of the address should be longer than 3 1/2 inches. If an item requires two lines, indent the second line two spaces from the left margin. Limit the address to five lines if possible. See Chapter 7: Envelopes and Mailing, for further information and the proper placement of address information on envelopes and mailers.

3.1.13 Address Salutation. Appendix F: Forms of Addresses, contains proper salutations for domestic and international addresses. The incoming document usually contains the correct address format and is also a good reference.

3.1.14 Salutation. A personalized business letter requires a salutation. See Figures 3-1 and 3-2 of this chapter and Appendix F: Forms of Addresses, for examples of proper salutations.

3.1.15 Body of Letter. Single-space text and double-space between paragraphs. Type text paragraphs in block form. When a paragraph is separated into subparagraphs, number and letter the subparagraphs as shown in Figure 3-2 of this chapter. Hyphenate sparingly to ensure a uniform right margin. Avoid hyphenating more than two consecutive lines. Also, avoid hyphenating at the end of the first line or at the end of the last full line of a paragraph.

3.1.16 Widows and Orphans. Do not begin a paragraph near the end of a page unless there is room for at least two lines on that page. Do not continue a paragraph on the following page unless two lines of that paragraph can be carried over to that page. See Figure 3-3 of this chapter for instructions on numbering pages.

3.1.17 Succeeding Pages. Type succeeding page(s) of a letter on plain bond paper. Beginning with the second page, type the page number five lines from the top of the page, approximately 1 inch to the left of the right edge of the page. Continue the body of the letter two lines below the page number. Allow the same margins as for the first page. See Figure 3-3 of this chapter for instructions on numbering pages.

3.1.18 Complimentary Close. A personalized business letter requires a complimentary close. Use "Sincerely," for all NASA correspondence. Use "Respectfully," when the letter is addressed to the President of the United States.

3.1.19 Signature Blocks

a. Format. Type the signature information at the left margin, four or five typing returns below the complimentary close. Type the name, title, and office of the signing official. Do not use titles such as Mr., Mrs., Ms., or Dr. in the signature block. Indent runover title lines two spaces.

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Example 1:

Cheryl L. Ellison
Correspondence Control
Assistant
Office of the Chief Engineer

Example 2:

Susan D. Minor
Chief of Staff
Office of the Administrator

b. Dual-Signature Blocks. If two people are to sign a letter, arrange the two signature blocks side by side or one beneath the other.

c. If signature blocks are to be placed side by side, begin the first signature block at the left margin and the second block at center. If this arrangement is used, the complimentary close should also begin at the left margin. (This arrangement is appropriate for all letter styles.) When NASA is the originating Agency, the signature block for the NASA official should be at the left margin. Example:

Sincerely,

Robert T. Morgan
Administrator
National Aeronautics and Space
Administration

Margaret Garvey
Administrator
Federal Aviation Administration

d. If the signature blocks are positioned one beneath the other, begin typing the second block on the fourth line below the end of the first block, aligned at left.

Example:

Sincerely,

Robert T. Morgan
Administrator
National Aeronautics and
Space Administration

Margaret Garvey
Administrator
Federal Aviation Administration

3.1.20 Acting Official. If it is known before typing that an acting official will sign the letter, type that person's name and the word "Acting" before the title in the signature block. If the letter has been prepared for the signature of the signing official but is actually to be signed by another, the person signing will write "for" in front of the typed name. Mark courtesy copies with the actual signer's name to establish for the record which person actually signed the letter.

3.1.21 Enclosures. When an enclosure accompanies a letter, type the word "Enclosure" flush with the left margin, two lines below the last line of the signer's name or title. For consistency, identify either all or none of the enclosures in the text.

a. Enclosures Identified in the Text. When possible, identify enclosures in the text in as few words as possible or by title. If there is more than one enclosure, indicate the number as follows:

3 Enclosures

b. Enclosures Not Identified in the Text. When enclosures are not identified in the text, type the list at the left margin. List each enclosure on a separate line as in the following examples:

Example of unnumbered enclosures:

4 Enclosures:
Form Letters Handbook
Plain Letters Pamphlet
Organizational Chart
The NASA Scientific and Technical Information System

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or

Example of numbered enclosures:

3 Enclosures:
1. Form Letters Handbook
2. Plain Letters Pamphlet
3. Organizational Chart

c. Marking Enclosures.

(1) On the first page of each enclosure, type the word "Enclosure" in the lower right corner, e.g., Enclosure, Enclosure 1, or Enclosure 2.

(2) Before mailing the letter, ensure the number of enclosures shown in the enclosure notation agrees with the number cited in the body of the letter and with the number of items actually enclosed.

3.1.22. Postscripts. Although writing a postscript is discouraged, one may be added to a letter to avoid retyping. Type the postscript two typing returns below the signer's name or title or any other notation, e.g., "Enclosure." At the left margin, type "P.S.:" followed by the postscript. The author then signs or initials the postscript. When the signer handwrites a postscript, type it on all copies or photocopy the original for the file.

3.1.23. Material Sent Under Separate Cover. When material referred to in the text is sent under separate cover, type "Separate Cover:" at the left margin, two typing returns below the signer's title or the "Enclosure" notation if there is one. List the material, whether or not it is identified in the text. Send a copy of the letter with the material that is mailed under separate cover.

Example:

Separate Cover:
Form Letters Handbook-10 Copies
Plain Letters Pamphlet-10 Copies
Correspondence Handbook-10 Copies

3.1.24. Courtesy Copies

a. Courtesy Copies (cc:). Type the distribution list of courtesy copies on the original when the recipient needs to know who received copies. Type "cc:" at the left margin two typing returns below the last typed line of the signature block, the enclosure line, or separate cover listing. Directly below the "cc:" single space the list of recipients, using office or organizational codes. Always use titles such as Mr., Mrs., Ms., and Dr. on correspondence outside NASA; titles are preferred on NASA internal correspondence but may be omitted as long as names are listed in a consistent format. Examples (listed in order of preference):

cc:

Ofc of Gen Counsel/Mr. Brown
Ofc of Gen Counsel/Mr. E. Brown
Ofc of Gen Counsel/E. Brown

Examples of a designated official in an "Acting" capacity:

cc:

CIO/Mr. Smith (Acting)
CIO/Mr. W. Smith (Acting)
CIO/W. Smith (Acting)

b. A dual-column "cc:" distribution list is permitted when the list is too long to fit in a single column on one page.

c. Preferred Order. Before typing the list of recipients of courtesy copies, study the example below for the correct order. If the letter has enclosures, indicate any recipients who were not sent enclosures by typing the notation "(w/o encls.)" after their names.

Example of a "cc:" list on correspondence originating from GSFC:

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cc:

GSFC/100/Mr. Gonzales	1. Originator's addressees first*
GSFC/100/Ms. Pierpoint	
HQ/Chief Education Officer/Ms. Roberts	2. Headquarters addressees next.*
HQ/CFO/Ms. Warren	
HQ/CIO/Ms. Orrell	
HQ/Ofc of the Administrator/Ms. Johnson	
ARC/200-1/Ms. Chenier	3. Centers' codes next.*
JSC/AA/Ms. Lopez	
**EPA/Mr. Johnson (w/o encl.)	4. Federal agencies next.*
**EPA/Ms. Lee	
**GSA/Mr. Brown (w/o encl.)	
AT&T/Ms. Smith	5. Non-Federal organizations last.**

*All lists should be in seniority order. If seniority is unknown, list in alphabetical and numerical order.

**If an organizational acronym is used without first spelling it out, it should be well known to the recipient of the letter.

3.1.25. Official Record Copy Preparation. The official record copy includes all relevant drafting information concerning the correspondence.

a. Blind Courtesy Copies (bcc:). Use blind courtesy copies when the recipient does not need to know who received copies or to document the office of record. Type "bcc:" on the official file copy two typing returns below the "cc:" listing. Never type "bcc:'s" on the original. The list should include the official file copy with the Agency filing scheme number from Appendix A of NPR 1441.1, NASA Records Retention Schedules. If the letter has enclosures, indicate any recipients who were not sent enclosures by typing the notation "(w/o encl.)" after their names or organizations. Identifying "bcc:" recipients and using dual-column "bcc:" lists will follow the same guidelines as stated in this paragraph. Example:

bcc:
COS/Morgan
Chief Scientist/Cline
OSO/Official File 1330
OSO/Reading File (w/o encl.)

b. Identification of Office, Writer, and Typist

(1) On the bottom of file copies of the signature page, type the organization of the preparing office, the writer's first initial and surname, the preparer's initials, the date of typing, and the writer's telephone extension. Example:
OSO/JSmith:abd:2/20/05:1234

(2) Type the entire seven-digit telephone number if a Center or office has more than one telephone prefix. Example:
OSO/JSmith:abd:2/20/05:823-1234

(3) If the letter is rewritten or retyped, type a second identification line directly below the first. Example:

OSO/JSmith:abd:2/20/05:1234
Rewritten:OSO/EJones:olr:2/28/05:1222
Retyped:OSO/ht:3/5/05:1223

c. NPR 1441.1, contains the Agency filing scheme for indexing files. Type the official file number on all file copies.

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3.2 Concurrences

3.2.1 Obtaining and Documenting Concurrences

3.2.1.1 If concurrence are required, type the office titles, mail suites (if HQ), and names of concurring officials on the bottom of the official file copy (first page) of the letter. Concurring officials sign and date in the space provided.

3.2.1.2 Each time a letter is rewritten or retyped, add an updated identification line to the official record copy. Include the name of the person who rewrote it or the typist's initials. Replace and destroy all previous copies except the official file copy and the marked-up copy. Mark through the previous official file copy with a diagonal red line and staple that marked-up copy to the rewritten one. If the marked-up copy is other than the official file copy, fold it and place it on top of the package for the attention of the rewriter or reviewer. If someone else did the retyping, that person's initials should be in the identification line.

3.2.1.3 Sometimes it is necessary to have concurring or approving officials sign on an original letter or report, e.g., personnel documents requiring several reviewing officials, procurement documents, or planning documents requiring approval. In these cases, use the following format:

Concurrence:

_____ _____
(Name and Title) (Date)

Approval:

_____ _____
(Name and Title) (Date)

3.3 Assembly for Signature for Standard Business Letter

Assemble letters in accordance with the illustrations in Figure 3-1 of this chapter.

3.4 Nonpersonalized Business Letter

3.4.1 General. Study the figures in this section before preparing nonpersonalized business letters. The nonpersonalized business letter is a format for specific types of communications with organizations outside NASA. Use this format when the addressee's name is unknown or when a letter is addressed to an organization with attention to a specific individual for special handling.

3.4.2 Attention: Line. In the nonpersonalized business letter, an attention line generally follows the first line of the address at the left margin.

3.4.3 Salutation. There is no salutation.

3.4.4 Subject. Type the word "Subject:" at the left margin, three typing returns below the last line of the address. One-line subjects are preferred. If more than one line is needed for the subject, begin succeeding lines flush with the first character of the subject. Keep the subject short; state concisely the main topic of the letter. Lengthy subjects are discouraged. If responding to a letter with a "Subject:" line, use the same subject. If acronyms or abbreviations are used in the subject, spell them out, followed by the acronym in parentheses. If an abbreviation or acronym is frequently used in a letter, establish it in the subject line so that only the shortened form is necessary in the body of the correspondence. Capitalize the first letter of only key words within the subject line.

3.4.5 Reference. Avoid a separate reference line in a business letter, except when it contributes to the understanding of the correspondence and when the number of references is too great to be reasonably incorporated in the first paragraph of the letter. Type "Ref:" at the left margin, blocked, two typing returns below the last line of the subject, followed by an itemized listing of the references. Abbreviate items as much as possible; e.g., type dates in numerical figures (4/15/05). List references as (a), (b), (c), single-spaced, in chronological order with the most recent date listed first. See Figure 3-3 of this chapter.

3.4.6 Text. Prepare the text portion in block format, the same as the standard business letter.

3.4.7 Complimentary Close. There is no complimentary close.

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3.5 Legal Letter

3.5.1 General. The Office of the General Counsel, the Office of the Inspector General, and the Offices of the Chief and Patent Counsel at NASA Centers use the legal letter format. Use this format solely for legal correspondence relating to a specific case, protest, patent, or license.

3.5.2 Format. The legal letter format is based on the standard business letter with the exception of a caption as explained in paragraph 3.6.3 below. All other elements are the same as the standard business letter.

3.5.3 Caption. Begin the caption by typing "Re:" indented five spaces from the left margin. Use the caption to cite the specific case which is the topic of the letter; e.g., protest, patent, or license. If more than one line is needed, begin succeeding lines flush with the first line of the caption. Indent the entire caption five spaces from the right margin of the letter

3.6 Multiple-Addressee Letters

3.6.1 General. Study the figures in this chapter before preparing a multiple-addressee letter. Use this format for addressees outside NASA or when a more personalized format is needed for addressees within NASA; e.g., award, thank you and congratulatory letters, or personal invitations.

3.6.2 Format. Prepare identical letters to more than one individual in the same format as the standard business letter.

3.6.3 Original and Copies. Prepare an original letter for each recipient and only one official file copy. Document the list of addressees as follows:

a. Original. When the recipient of a letter needs to know who received identical letters, type "Identical letter to:" two typing returns below the signature block or enclosure line. On the next line, begin the list of recipients of the letter. If there is not enough space at the bottom of the page, type the list on a separate sheet and attach it behind the letter.

b. File Copies. Document the recipients of the letter on the official file copy when the addressees do not need to know who received copies. On the file copy, type "Identical letter to:" two typing returns below the signature block, enclosure line, or the "cc:" line. On the next line, begin the list of the recipients of the letter. If there is not enough space at the bottom of the page, type the list on a separate page and place it behind the file copy.

3.6.4. Exception. When the list of addressees is mostly within NASA, but includes a few individuals from outside NASA, use the multiple-addressee letter as shown in this chapter. An example would be when non-NASA individuals participate in NASA committees or advisory groups.

3.7 Assembly for Signature for Multiple-Addressee Letters

3.7.1 General. Assemble a letter in the proper order so the signer can quickly identify and review all pertinent documents.

3.7.2 Instructions. Arrange the letter and accompanying documents as described in Appendix A when the letter is ready for final review and signature.

3.7.3 Administrator's Packages. See Appendix A for instructions for assembly of Administrator's correspondence packages. Complex packages, at any signature level, may be assembled this way for easier understanding.

3.8 Condolence Letters

3.8.1 A condolence letter will be prepared by the applicable office for the Administrator's signature upon notification of the death of an employee or upon the death of a former employee or immediate family member of a current or former employee.

3.8.2 The Office of the Administrator requests that the letter be completed and mailed within three business days after receipt of notification of the death.

3.8.3 The Executive Secretariat will provide assistance in drafting the letter.

3.8.4 A condolence letter, signed by the Administrator, does not preclude office members and colleagues from sending other condolence communications.

3.9 Envelopes and Mailing

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3.9.1 See Chapter 7: Envelopes and Mailing, for specific preparation instructions. Consult with your Center's Mail Manager for information on mailing services.

3.9.2 Do not type instructions on the letter indicating special handling or mailing services; e.g., Special Delivery, Certified, or Registered. Consult with your Center's Mail Manager for information on special mailing services.

National Aeronautics and
Space Administration

Headquarters
Washington. DC 20546-0001

(Center date)

Reply to Attn of: Office of Public Affairs (Should line up with "Reply to Attn of.")
(Three typing returns)

Mr. John Q. Public
Resident
101 Main Street
Any City, (Abbreviated State) 12345-6789
(Three typing returns)

Dear Mr. Public:
(Two typing returns)
This is NASA's standard business letter that is used to correspond with addressees outside NASA. It is also used within NASA when a more personalized format is appropriate; e.g., award, thank you and congratulatory letters, or personal invitations.

The "Reply to Attn of:" is the originator's office name. It is typed at the left margin, three spaces after "Reply to Attn of:."

Type or stamp the date in the center of the page two lines above the “Reply to Attn of." Do not use military style (e.g., 1 Feb 2005) or endings such as "st" or "th" after the date.

A standard business letter requires a salutation (Dear) and complimentary close (Sincerely). Attention or subject lines are not used.

Begin the text two typing returns below the salutation. Text is single spaced with double spacing between paragraphs. Paragraphs are typed in block form. Do not begin a paragraph near the end of a page unless there is room for at least two lines on that page. Do not begin a second page unless a minimum of two lines of text can be carried over to that page. One-inch margins should be maintained at the left and right and top and bottom.

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The enclosed updated NASA Correspondence Manual provides detailed instructions on preparing letters. An additional ten copies are being mailed separately.

The "cc" list should be in order of preference as follows: Office of the General Counsel/Mr. Frankle, Office of the General Counsel/Mr. E. Frankle, or Office of the General Counsel/E. Frankle. List all names in a consistent format.

Sincerely,

(Four or five typing returns)

Jane C. Doe
Correspondence Analyst

Enclosure

Separate Cover
NASA Correspondence Manual-Ten Copies

cc:
Chief Information Officer/Ms. Shaeffer

Figure 3-1
Standard Business Letter With Enclosure and Material Sent Under Separate Cover

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National Aeronautics and
Space Administration
Headquarters
Washington, DC 20546-0001

(Center date)

Reply to Attn of: Office of Public Affairs
(Three typing returns)

Mr. John Q. Public
Resident
101 Main Street
Any City, (Abbreviated State) 12345-6789
(Three typing returns)

Dear Mr. Public:
(Two typing returns)
In long and complicated letters, numbering of subparagraphs is acceptable for clarity and may be helpful as a reference aid. Main paragraphs are typed in block style.

1. Subparagraphs. Begin the first line of each subparagraph (the number) at the left margin as shown in this example. Single-space between lines and double-space between paragraphs. When a paragraph is subdivided, it must have at least two subdivisions.

a. Observe the following sequence when numbering and lettering subdivided paragraphs; e.g., 1., a., (1), (a).

b. When referring to numbered or lettered paragraphs, reference the numbers and letters without spaces; e.g., "paragraph 3.a.(2)(c)."

2. Headings. Use short headings in lengthy communications for ease of reading.

Sincerely,

Linda A. Morgan
Director, Media Affairs

Figure 3-2
Standard Business Letter with Subparagraphs

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National Aeronautics and
Space Administration

Headquarters
Washington. DC 20546-0001

(Center date)

Reply to Attn of: Office of Public Affairs
(Three typing returns)

Dr. Alex Gilmore
University of Houston
Space Vacuum Research Center
4800 Calhoun Road
Houston, TX 77204-5507
(Three typing returns)

Subject: Nonpersonalized Business Letter Format

Ref: (a) XYZ Corp ltr. from B. Smith to R. Brooks, dated 5/8/05
(b) NASA ltr. from R. Whitehead to Dear Colleagues, dated 4/25/05

NASA uses this format when writing to an organization. The basic differences from the standard business letter are found in the address portion of the letter. A salutation and complimentary close are not used. Avoid a single reference line in a business letter: incorporate it into the body. For multiple references, either incorporate into the body or list as shown above.

Indicate courtesy copies on the original letter only if the recipient needs to know who received copies. All courtesy copies are shown on the official file copy.

Use blind copies when the recipient does not need to know who received copies. On the official file copy, type "bcc:" at the left margin two typing returns below the last line of the signer's title, the enclosure, or the "cc:" listing. Never type the "bcc" on the original letter.

Only NASA personnel may use NASA letterhead. Contractors will use their company's letterhead.

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Maintain one-inch margins. A single line of text is never carried over to a second page. Type second and succeeding pages on plain bond page. Type page numbers five lines from the top of the page, approximately one inch from the right margin. Begin the text two lines below the number.

Bridget F. Morgan
Program Specialist

2 Enclosures
1. Organization Chart (10 copies)
2. Form Letters Pamphlet

cc:
Correspondence Control Network

Figure 3-3
Nonpersonalized Business Letter With References

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National Aeronautics and
Space Administration

Headquarters
Washington, DC 20546-0001

(Center date)

Reply to Attn of: Office of the General Counsel
(Three typing returns)

The Honorable Marguarite Juarez
Attorney General of the
United States
Department of Justice
Washington, DC 20530
(Three typing returns)

Re: Doe v. United States
Civil Action No. 4-88-405 (S.D. Texas)
(Two typing returns)
Dear Madam Attorney General:
(Two typing returns)
This is the legal letter format that may be used by the Office of the General Counsel at NASA Headquarters and the Office of the Chief Counsel at NASA Centers.

This format is widely used within the legal community. Use only for legal correspondence relating to a specific case such as protests or licenses. Do not use for general correspondence. The legal format is based on the standard business letter. It includes a caption that identifies the case, protest, patent, or license that is the topic of the letter.

Type "Re:" three typing returns below the last line of the address, indented five spaces from the left margin. If more than one line is needed for the caption, begin succeeding lines flush with the first letter of the caption. Also, the entire caption is

indented five spaces from the right margin. Type the salutation at the left margin, two typing returns below the caption. All other elements are identical to the standard business letter.

Sincerely,

Edward A. Morgan
General Counsel

Figure 3-4
Legal Letter Format

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National Aeronautics and
Space Administration

Headquarters
Washington. DC 20546-0001



(Center date)

Reply to Attn of: Office of Public Affairs
(Three typing returns)

Dear Colleague:
(Two typing returns)
I am pleased to present you with a copy of Spinoff. This publication not only documents several years of successful processes currently utilized in the market place, but it also represents NASA's contributions to the enhancement of quality of life on Earth.

We are proud of our achievements and hope that you will find this publication interesting.

Sincerely,

Janelle R. Hamilton
Director, Media Relations

Enclosure

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(Standard Letter Format)
Identical letter to:

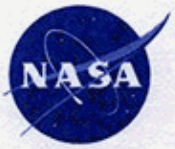
Dr. William Gaskin
Director
Center for Technology Commercialization
100 North Drive
Westborough, MA 02581

Mr. Ronald Polk
Director
Southern Technology Applications Center
University of Florida, College of Engineering
One Progress Boulevard
Alachua, FL 32615

Ms. Lani S. Hummel
Director
Mid-Atlantic Technology Applications Center
823 William Pitt Union
Pittsburgh, PA 15260

Figure 3-5
Multiple-Addressee Letter to Non-NASA Addressees

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National Aeronautics and
Space Administration

Headquarters
Washington, DC 20546-0001

(Center date)

Reply to Attn of: Science Mission Directorate
(Three typing returns)

Dr. Claude Conner
Dr. Ronald Greeson
National Research Council
2101 Constitution Avenue, NW
Washington, DC 20418
(Three typing returns)

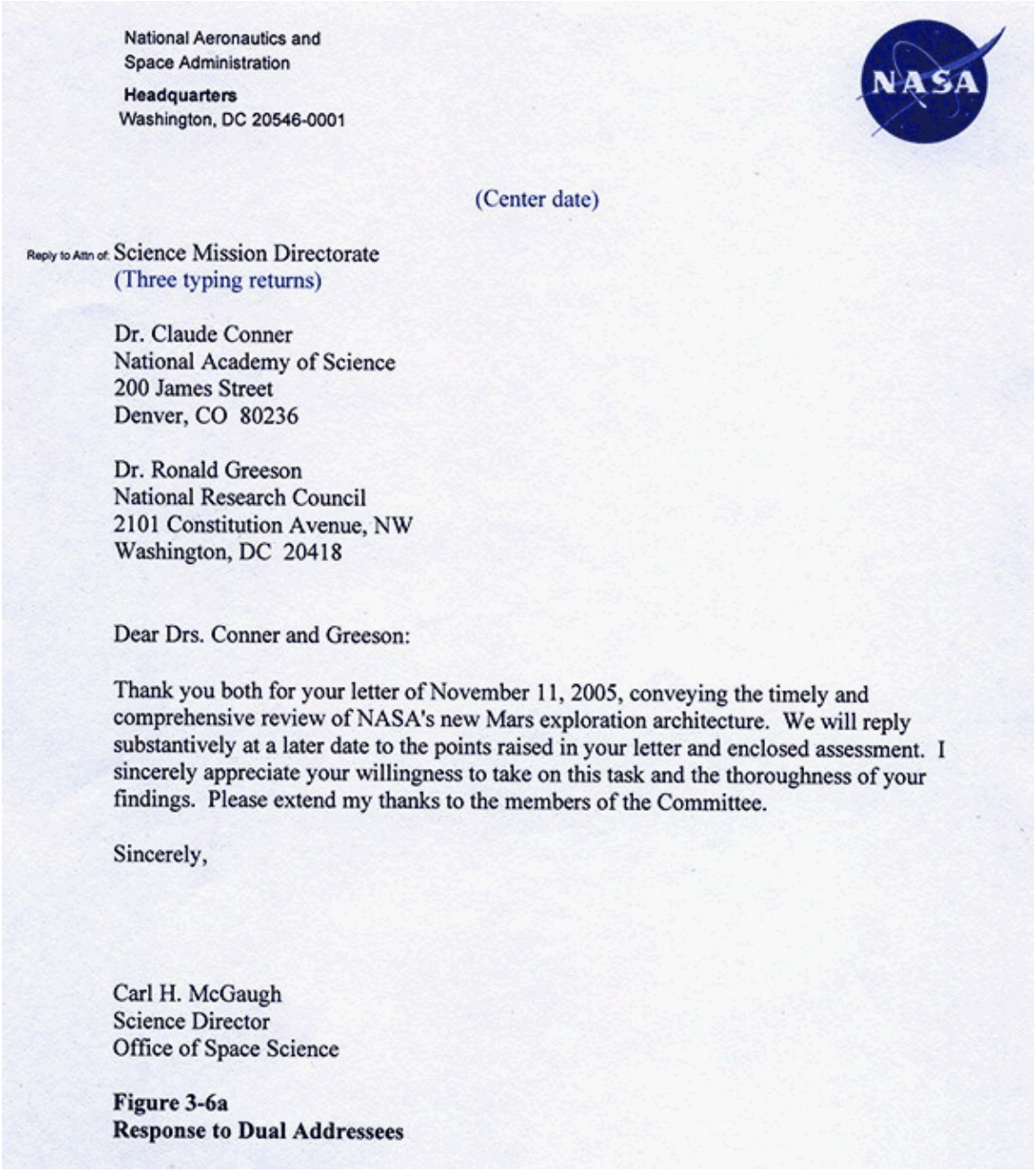
Dear Drs. Conner and Greeson:
(Two typing returns)
Thank you both for your letter of November 11, 2005, conveying the timely and comprehensive review of NASA's new Mars exploration architecture. We will reply substantively at a later date to the points raised in your letter and enclosed assessment. I sincerely appreciate your willingness to take on this task and the thoroughness of your findings. Please extend my thanks to the members of the Committee.

Sincerely,

Carl H. McGaugh
Science Director
Office of Space Science

Figure 3-6
Response to Dual Addressees

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National Aeronautics and
Space Administration
Headquarters
Washington, DC 20546-0001

(Center date)

Reply to Attn of: Science Mission Directorate
(Three typing returns)

Dr. Claude Conner
National Academy of Science
200 James Street
Denver, CO 80236

Dr. Ronald Greeson
National Research Council
2101 Constitution Avenue, NW
Washington, DC 20418

Dear Drs. Conner and Greeson:

Thank you both for your letter of November 11, 2005, conveying the timely and comprehensive review of NASA's new Mars exploration architecture. We will reply substantively at a later date to the points raised in your letter and enclosed assessment. I sincerely appreciate your willingness to take on this task and the thoroughness of your findings. Please extend my thanks to the members of the Committee.

Sincerely,

Carl H. McGaugh
Science Director
Office of Space Science

Figure 3-6a
Response to Dual Addressees

| TOC | ChangeHistory | Preface | Chapter1 | Chapter2 | Chapter3 | Chapter4 | Chapter5 | Chapter6 | Chapter7 | Chapter8 | AppendixA | AppendixB | AppendixC | AppendixD | AppendixE | AppendixF | AppendixG | AppendixH | AppendixI | AppendixJ | ALL |

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